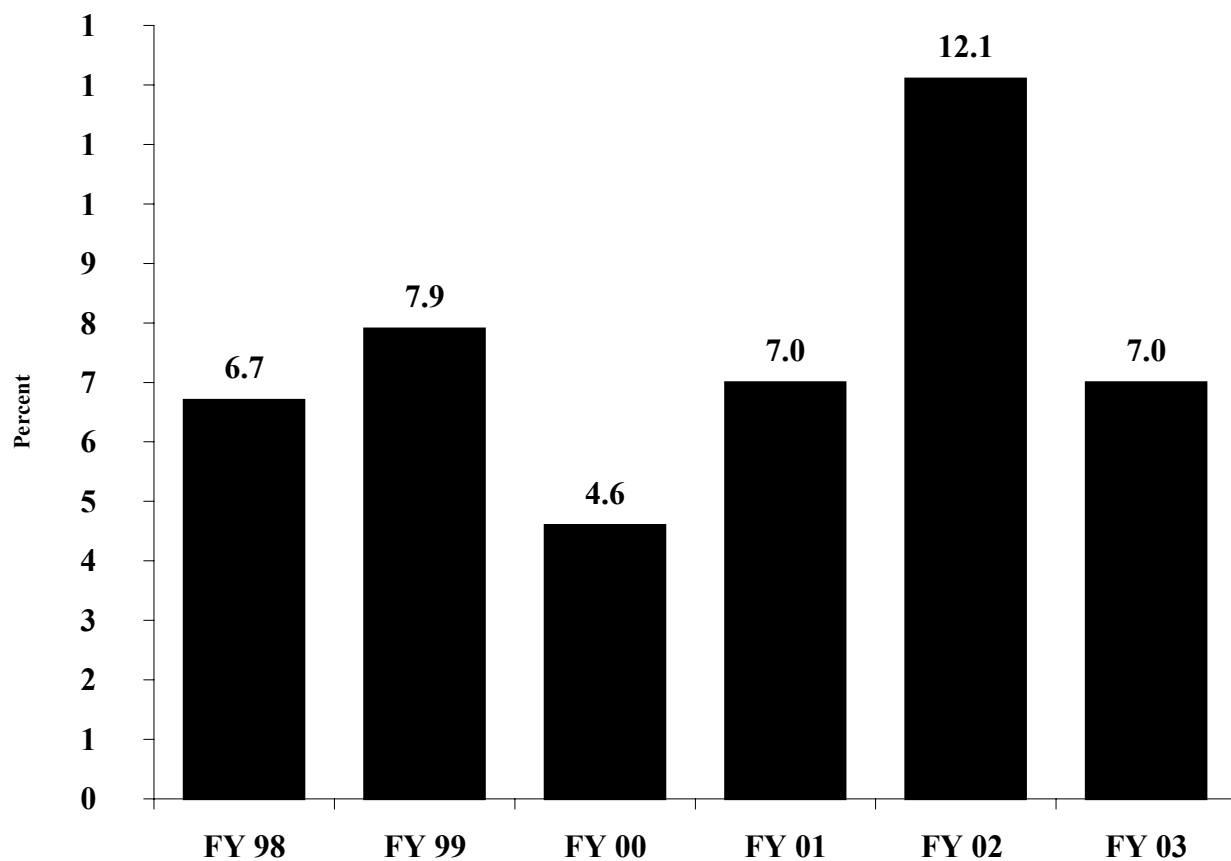


***Arbitration***  
***(as % of Negotiated Grievances)***  
***FY 98 - 03***



**--In FY 03, 61 out of 866 negotiated grievances were advanced to binding arbitration**

**Chart C**